



STAR ONLINE PUBLICATION



Case Number: S2119000004 Rev A

Release Date: November 2021

Symptom/Vehicle Issue: Service Electric Steering Message, Loss Of Power Steering Assist For The Current Key Cycle, Vehicle Sets DTC C2217-00 ELECTRIC POWER STEERING MODULE INTERNAL

Discussion:

Review all Service Bulletins / RRTs pertaining to EPS for updates.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found